Evening with the Swans 2024 FAQs

What is an Evening with the Swans event?

An Evening with the Swans event is a floodlit commentated swan and wild bird feed followed by an after-hours two course meal in the Kingfisher Kitchen.

Where does it happen?

The floodlit commentated feed takes place in our heated Peng Observatory which is adjacent to the Kingfisher Kitchen. The two course meal is served in the Kingfisher Kitchen.

When is it?

Evening with the Swans events is running on

January 5th, 6th, 12th, 13th, 19th, 20th, 26th and 27th 2024

February 2nd, 3rd, 9th, 10th, 16th and 17th 2024

How do I book?

To book the Evening with the Swans event visit our website under the 'What's On' section.

What time does the event start and end?

We ask visitors to arrive for a 3.45pm start; the event will run until 7pm.

Where do I meet for the event?

Please meet at the Peng Observatory. If you are visiting Slimbridge for the event only, please enter via the shop after 3.30pm where you will be directed to the Peng Observatory. If you are visiting us during the day, prior to the event, please note that normal admission charges apply.

How much is it?

Evening with the Swans tickets (including commentated swan feed and meal) cost £32.95 per person.

Is there a vegan or gluten free option?

Yes, there are vegan options and gluten free options for every course including canapés and dessert.

I have dietary requirements, who do I need to inform?

We hope that we can cater for your dietary requirements including vegetarian, vegan, gluten free and any allergies or intolerances. If you have any special dietary requirements, please enter them on the online booking form or call our events team to discuss on 01453 891223 (Monday-Friday 9.30am – 5pm).

We're proud to serve sustainably sourced food and drink, from MSC certified fish to Fairtrade tea and coffee. Our fresh meat and milk are Red Tractor certified and the eggs we use are free range; great local food and drink are important to us.

Is this event accessible?

Yes, it is accessible, please email us to confirm if you are bringing a wheelchair or mobility scooter and we can arrange appropriate seating.

We have a portable hearing loop available for the commentary.

I have other special requirements, who do I need to inform?

If you have any special requirements, please call our events team to discuss on 01453 891223 (Monday-Friday 9.30am – 5pm) or email <u>events.slimbridge@wwt.org.uk</u>

You can visit our website to find out more about the facilities we have on offer at WWT Slimbridge including detailed information on access, hearing induction loops, manual wheelchair and mobility scooter hire.

Is the event suitable for children?

The event is generally suited to adults but some older children 12 + may be interested in the event if they have an interest in nature and the wild birds at Slimbridge. We do not offer a separate child menu. Please contact us if you intend on bringing anyone under the age of 18.

Do I need to wear warm clothes for the bird hide?

The Peng Observatory and Kingfisher Kitchen are heated. We do recommend that you bring warm clothes and wear suitable footwear for the walk to and from the observatory and car park.

Do you have to pay for parking?

Parking is free and we have 17 designated disabled spaces.

Will there be toilet facilities?

There are toilets just outside the Peng Observatory and in the main centre near the Kingfisher Kitchen. We also have a fully-equipped Changing Places facility on site at Slimbridge.

Is it table service?

Yes our catering staff will provide table service.

Is there a group's option?

If you are interested in booking for a group of 12 or more, please email <u>events.slimbridge@wwt.org.uk</u>